# IMBA PROGRAM COLLEGE OF COMMERCE NATIONAL CHENGCHI UNIVERSITY SPRING 2016

**A. Instructor:** Professor Glen H. Brodowsky

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Class Hours: Sundays 9:10-16:00 pm

**Office Hours**: Sundays 16:00 – 17:00 pm and by appointment

#### B. Books – Articles and Cases

https://cb.hbsp.harvard.edu/cbmp/access/35520566

# C. Course Objectives

## **Description**

Successful firms realize that exchange of goods and services occurs within a global context. The domestic environment is part of the global environment. This course focuses on marketing strategies that firms might choose at different stages of their involvement in global markets. These stages include entry into new markets, growth opportunities in expanding new markets, and streamlining firm activities to take advantages of synergies on a global scale.

- -To understand the marketing within the complexity of the global economic, cultural, political, and historical environment
- -To appreciate the opportunities for both standardizing marketing strategies as well as the need for localizing marketing strategies.
- -To examine the how firms and their strategies evolve as they become increasingly involved with and influenced by global forces.

# D. Grading Policy

Since marketing involves the management of a system of exchange of equal value between two parties, I am willing to exchange excellent grades for excellent work. Your work will be evaluated in terms of substantive content as well as the quality of presentation. I will be grading your work based upon your ability to clearly demonstrate that you understand the concepts presented in class. The following weights will be assigned to the below-listed components of the course:

Group Case Presentation	150 Points
2 Individual Case Analyses	150 Points
Exam	200 Points
Group Screening Presentation	200 Points
Country Screening Exercise	300 Points
Total	1,000 points

#### PLAGIARIZED WORK WILL RESULT IN A GRADE OF ZERO.

# E. Important Notes and Policies Written Work:

In terms of writing, you will be responsible for three short individual case analyses and one 1 10-12 page group country screening report. You will be judged as much for the quality of your written work as for the substantive content therein. If you have problems with writing, please see me for help. This is an excellent chance for you to hone your English writing skills for use in your business career. Take advantage of it. I emphasize that neatness, good grammar, and spelling all count in your written work. All assignments are to be typed, double-spaced, with 1-inch margins on all sides. Font size should be at least 11 point (this document is written in 11-point). Remember, late work is not acceptable to your boss, nor will it be acceptable in our class.

#### Timeliness:

Late work is unacceptable. If you cannot meet a deadline, you must see me at least one week in advance of the due date so that alternative arrangements can be made.

#### Attendance:

Your attendance in class is expected. Poor attendance will result in poor grades. Remember, you will be graded on class participation and you cannot participate if you are not present.

# **CLASS SCHEDULE**

#	Date	Content	Reading	Case
1.	4/10	Introduction and Overview	Douglas and	
		The Evolution of Global Marketing	Craig 1987	
		The Global Environment– Economic, Political		
		and Cultural Forces		
2.	4/18	Competing in the Global Marketplace	The Rise of	Case Harley Davidson in India
		Analyzing Global Opportunities –	India	
		How to conduct your Country Screening		
		Market Entry Strategies		
3.	4/25	Market Entry Strategies	Leavitt	Carlsberg in Emerging Markets
		Standardization vs. Adaptation	Douglas &	
			Wind	
4.	5/1	Product and Service Strategies		Swiss Army: Diversifying into the
		Adapting Communication Strategies		Fragrance Market
5.	5/8	Adapting Pricing and Distribution Strategies	The Axis of Evil	HTC Corporation: A Smartphone
		Country Screening Exercise Due	The China	Pioneer from Taiwan
			Price	
6.	5/15	Student Presentations – Country Screening		In Class Final Exam
		Exercise Due, Final Exam		

#### **Country Screening Exercise: Due in Class 7**

Goal: This exercise is intended to develop familiarity with country screening procedures based on secondary data.

You will have the opportunity to use basic statistical data on a wide range of countries. Please work in groups of 4-6 students. Your final report should be 8-10 typed pages.

#### 1. Product Selection

You must select a consumer or industrial product that is currently made and sold in your country. Examples may include: cameras, construction equipment, cosmetics, fast food, household appliances, medical equipment or toys.

#### 2. Establish Your Positioning

Briefly explain your product's positioning. Why is it better/faster/stronger, or cheaper that the competition? Who is the target customer in the domestic market?

## 3. Opportunity Identification

You then collect data to identify and evaluate potential marketing opportunities for your product in another market beyond the domestic one. This involves a multi-stage screening process similar to that described in class.

- a) First, you should develop a number of preliminary screening criteria, for example: minimum population size, minimum GNP per capita. You must consider at least five screening criteria. This will enable you to eliminate countries that are not feasible to enter and focus your attention on smaller set of feasible countries to examine to investigate in greater depth.
- B) The second screen relates to product market data. This should include data relating to product sales, growth rate, product usage, as well as data relating to sales and growth of competing and substitute products. As far as possible, information relating to the presence and market share of key competitors should also be collected. You should consider a minimum of 3 criteria.
- C) The final screen, which should be conducted in relation to three to five countries, should consist of information relating to the market infrastructure of the country and the ease of market entry. Depending on the specific product or service, this might include information relating to distribution channels and access, media costs and availability, product and pricing regulation, marketing presence and strategy of key competitors. This state may also entail collection of qualitative, journal or press articles, interviews with nationals, industry or country experts to make a final assessment of market potential.

# 4. Country Selection

Now that you have completed the task of screening countries, you will have identified the best country for initial market entry. This decision should be based on the assessment of the market potential as well as a competitive analysis and the aggressiveness of the company's strategy for initial

#### 5. Entry Mode

Please describe and justify you proposed mode of entry