105 學年度 _ 商 學院 英語授課課程大綱

課程名稱 Course Title ☑模組 □個別	(中文) 企業流程模式
	(英文) Enterprise Process Models
課程目標 Course Objectives	An enterprise comprises a various kinds of processes. To understand those fundamental ones, how they are interacted, and how they can be redesigned are keys in the e-business environment. At the same time, the process management is the approach to break down the processes of an enterprise in order to oversee and improve the current process models. The objectives of this course thus are: to help students understand the fundamental process models in an enterprise, how to manage them, and how they can be improved by various techniques.
課程大綱 Course Description	As enterprises are in a highly competitive environment nowadays, their process models have to be well managed in order to align with their strategies. Thus, this course tends to introduce a series of topics including Star Model, Value Creation Models, Lateral Processes, Functional Processes, Process Redesign, and Impact from the Big Data from both theoretical and practical perspectives.
上課進度 Weekly Course Schedule	Week 1: Course Overview and Grouping Week 2: The Star Model, Textbook Chapter 2 Week 3: Strategy and Functions of Enterprises, Textbook Chapter 3 Week 4: Lateral Processes in Enterprises, Textbook Chapter 4 Week 5: Enterprise Process Management Fundamentals, Supplementary Week 6: Business Level Processes, Textbook Chapter 5 Week 7: Case Discussion 1 Week 8: Redesigning Functional Processes, Textbook Chapter 6 Week 9: Mid-Term Exam Week 10: Process Models of the Network Organization, Textbook Chapter 7 Week 11: Article Critique 1 Week 12: Article Critique 2 Week 13: Multibusiness Strategy and Processes, Textbook Chapter 8 Week 14: The Mixed Model, Textbook Chapter 9 Week 15: Case Discussion 2 Week 16: Synergy and Value Adding of Processes, Textbook Chapter 10~12 Week 17: Challenges and Opportunities from Big Data, Textbook Chapter 13 Week 18: Final Project Presentation 1
	Week 19: Final Project Presentation 2

教學方式	
Instructional Method	Lecture (85%) and Case Discussion (15%)
課程要求	Students are required to complete a final project and submit their reports on time by
Course Requirements	the due date. The due time is 12 pm on that day. Unless an extension is authorized
	by the lecturer (in advance), any report handed in later than the specified date and
	time will receive a range of deductions:
	• up to 1 hour will receive 10% off the assessed grade;
	 up to 24 hours late will receive 25% off the assessed grade;
	• up to 48 hours late will receive 50%; and
	after 48 hours a zero grade will be given.
	For completing above mentioned project, students must comply with the plagiarism regulations stated by National Chengchi University. Any piece of the work submitted by the student(s) for the assignment required by this course must be his
	or her own work. Copying or paraphrasing of another person's work, either be
	published or unpublished, without clearly acknowledgment, will be treated as
	plagiarism and will be heavily penalized.
	Students are also required to read the teaching cases prior to the case discussion sessions in Week 7 and 15.
評量方式	Article Critique: 30% (Group based. The class will be divided into 6 subgroups.
Evaluation	More details will be announced in Week 2)
	Mid-Term Exam: 20%
	Final Project: 35% (Oral Presentation 25%, Assignment 10%)
	Class Participation: 15% (Attendance, Case Discussions)
教材及參考書目 Textbooks & Suggested Materials	Textbook: Designing Organizations: Strategy, Structure, and Process at the
	Business Unit and Enterprise Levels (3 rd Edition or the latest)
	Authors: Jay R. Galbraith
	Publisher: Wiley
	ISBN: 9781118409954
課程相關 連結網址 Course Website	http://soslab.nccu.edu.tw/Courses.html
備註	
Remarks	

